

The Success Story of – Ramona Campbell



On August 01, 2022, WIOA Career Advisor received a referral from TEA Case Manager Cheryl Lee for Ramona Campbell. Ramona Campbell is an ex-offender, who is a single parent of 3 children living in Helena

Arkansas and is participating in the Supplemental Nutrition Assistance Program (SNAP), also known as Food Stamps and is receiving Arkansas Transitional Employment Assistance (TEA) assistance. Ramona's work history consists of managing a beauty supply store and working at a gas station. She stated that she was in dire need of finding a career that would allow her to better provide for her family long term and not just day-to-day. Career Advisor and Ramona discussed services that are available to her under the Workforce Innovation and Opportunity Act (WIOA) and the WDBEA TANF Web-Based Learning program. Ramona was approved for the WIOA Adult program on August 02, 2022, and for the WDBEA TANF Web-Based Learning program on September 08, 2022. Ramona's goal is to find a career that would not only allow her to become self-sufficient but also be an example for her kids.

On September 12, 2022, Ramona started the WDBEA TANF Web-Based Learning work experience program at the Helena Welcome Center under the Arkansas Department of

Transportation. Over the next 4 ½ months, Ramona received numerous praises for her positive attitude and work ethic from all her worksite supervisors. She passed the Commercial Driver's License (CDL) written exams to get her Commercial Driver's License (CDL) Learner Permit and Commercial Driver's License endorsements for Tank Vehicle & Tanker Combination.

On February 03, 2023, Ramona was offered and accepted a full-time position at Arkansas Department of Transportation as a Maintenance Aide 1. On February 06, 2023, she started her first day at Arkansas Department of Transportation, she makes \$14.25 an hour and working 40 hours a week with full benefits for her family. One of Ramona's first assignments at Arkansas Department of Transportation was to become a Worksite supervisor for participants placed in WDBEA TANF-WBL work experience program at the Helena Welcome Center - Arkansas Department of Transportation.

Ramona stated that she was very thankful for the work experience and the help and career guidance that she received from the program. She is looking forward to a long and successful career with Arkansas Department of Transportation.